



We love Hotels! That's why we developed SAMFEX

SAMFEX is a unique back of the house, service & maintenance management software solution for hotels and related facilities. Successfully assisting engineering, housekeeping and guest services teams manage their daily work. SAMFEX includes easy to use and rich featured functionality like ad-hoc maintenance, preventive maintenance, asset tracking, FF&E inventory, energy reporting, order management, housekeeping supervisor and document management.... Built in Europe. And find SAMFEX in hotels with 80 to 1200 rooms, in over 25 countries, on 3 continents

Want to be part of the Innovators? This might be the job for you:

## Samfex Supporter (m/f) hotel technology

### The job:

In this role you will be responsible for direct customer support. This includes installations of SAMFEX on property, training hotel users, assisting hotel engineering, customer service and Housekeeping departments with the ideal set up of the system as well as remote system support and engineering audits. The job requires travel; you can expect to be on the road about 50% of your working time. Your chance to see the world! The employment will be out of Germany; actual place of work is flexible.

### What you should bring:

If you are a hotel engineer and are looking for a new challenge, this is a good fit. You have a facility management and/ or engineering background, ideally with hotel experience or comparable facilities. You have professional expertise in facility engineering and your heart beats for technology. Alternatively you are hotelier and have a few years of experience in Rooms, either Front Office or Housekeeping. Working with people, assisting others in getting the best possible outcome of their job is what you are looking for. You are inspired and motivated by delivering the best possible service to your customers and you have a strong passion for a state-of-the-art technology solution. As we work internationally, any language you speak apart from English is an asset!

### What we offer:

- Best job in the world ;-)
- A place to let you be innovative
- A very dynamic work environment
- Open communication in the team
- Flexible working hours
- The opportunity to work from home (if you want...)
- The chance to travel and see the world!



If you are interested, then send us your resume:

[IWantToBeAnInnovator@samfex.com](mailto:IWantToBeAnInnovator@samfex.com)